

HOFFBAUER DISPOSAL SERVICES TERMS & CONDITIONS 2026

The following household items & hazardous items should NEVER be disposed of:

- Vehicle Batteries & Tires
 - LITHIUM BATTERIES STRICTLY PROHIBITED
- Scrap Steel
- Construction Debris
- Furniture & Appliances
- Full Paint Cans
- Fire Extinguishers
- TVs, Computers, Tablets, Phones
- Combustible/Flammable Material
- Earth Material - brick, dirt, concrete, brush, trees, ashes
- Needles & Prescription Drugs
- Propane Tank

These items are prohibited to protect our employees, our trucks, our landfills and most of all, our community. Please do not be a part of the problem.

FEES & PAYMENTS

Disposing of any of the above items will result in extra charges on your bill or it may not be picked up.

Due to consistent increases in fuel & landfill prices, future bills may obtain a price increase.

If payment is not received within 30 days of billing, a \$5 late fee will be added to your account.

- Delinquent accounts will be suspended. After 60 days, dumpster will be picked up and account will be cancelled.

- Once payment is made, please allow 48 business hours to be added back to the route.

Ex: Making a payment Sunday night will not add you back to a Monday route.

A \$5 charge will be added to all DECLINED payments.

DO NOT overload tote or dumpster. Overloading fees may apply.

- Additional kitchen sized bags: \$2/bag

- Additional construction sized bags: \$4/bag

- If you need to make arrangements for pick-up of larger items (furniture, mattresses etc.), please call the office.

TOTE & DUMPSTER CARE

Customer is responsible for any damages to dumpsters & totes.

Tote must be behind curb or at the end of driveway with lid opening facing the street.

Totes/dumpsters must be at least 5 feet away from any obstruction.

- If vehicles or any other objects block access to tote/dumpster, your trash will not be picked up.
- A \$25 charge will be added to your next billing cycle if another pick-up is required.

Your tote is provided by Hoffbauer Disposal. If there is any damage to your tote and a new tote is required, new totes cost \$110. New tote must be paid for before delivery.

To avoid waste blowing away during the dump process, please be sure to **dispose of all waste into trash bags** before putting trash into tote.

Due to freezing weather, some trash items may be frozen and stuck to the bottom of tote/dumpsters. Please be sure to pour out liquids before disposing, bag all trash and do not shove cardboard boxes at the bottom of the tote.

Butchered Deer Waste: Deer body parts including, brain, spinal cord, eyes, spleen, tonsils, and lymph nodes **MUST** be double bagged and tied up before being placed in any Hoffbauer dumpster or tote.

CHANGES IN ROUTES

If any holiday affects the trash pick-up, all customers will be notified by EMAIL. If you do not receive our emails, please call our office with the name on your account and email address. You can always check our website, Facebook page or listen to our office voicemail for Holiday schedule reminders!

REMINDER: Our routes change as we continue to grow. We are a small family ran business. Sometimes we have to make time accommodations if an employee is out for the day, truck repair, doctor appointments, etc. Although our times are usually pretty consistent, your trash pickup time **MAY** slightly vary throughout your trash pick up day. Please take this into consideration and put your tote out the night before your trash pick up day.

All customers receive a \$25 discount one time a year on any sized roll-off dumpster.

If you need weekly assistance getting your tote to the curb, please call our office.

To pay online visit: kissmytrash.net

Click on Pay My Bill

Use the ID# on your bill to create an account and log in.

Follow us on Facebook for updates!

Check out **local** grocery stores, gas stations or the Hoffbauer Disposal office for our chip collaboration with Ballreich's. "The Trash Bag!"